

THE STARFISH SUMMARY

Crafton Hills College's Communication and Education Planning Tool



Student Feedback to Starfish

Most student respondents have not received a flag or kudo but think they would be helpful. For those who have, most of them do find them helpful. Visit the [CHC Starfish Resource page](#) for the full report.

DATA USAGE

FLAGS: 7,056

KUDOS: 3,444

REFERRALS: 5,400

TO-DO: 389

TOTAL RAISED: 16,289

TOTAL UNCLEARED: 979

(ONLY APPLIES TO ACADEMIC
FLAGS AND REFERRALS)

Have you ever received a "flag" (message of concern from a faculty member), "kudo" (accolade for a job well done), a "to-do" (reminder from a campus member to do something), or "referral" (connecting you with another service on campus) through Starfish?	YES		NO		TOTAL
	34	42%	47	58%	81
Do you find these helpful?	27	79%	7	21%	34
Is this something you would find helpful?	33	72%	13	28%	46

STARFISH SUPERSTARS:

CONGRATULATIONS TO STEVE RUSH AND DIANE PFAHLER FOR BEING OUR TOP STARFISHERS FROM MARCH-MAY!

Degree Planner Data

Table 5: Starfish Familiarity Level with Degree Planner Amongst Students

Please rate your level of familiarity with Starfish's Degree Planner	Total Counts
0 = never heard of it and never used it	7 (~9%)
1 = I've heard of it but never used it	8 (10%)
2 = I have used it but not comfortable with it	12 (15%)
3 = I use it occasionally and feel fairly comfortable with it	33 (41%)
4 = I am very familiar with it and refer to it often	21 (26%)
Total	81

QUESTIONS, COMMENTS, CONCERNS?

STARFISH COMMUNICATION TOOL (AND PROGRESS REPORTS): CONTACT BREANNA ANDREWS AT STARFISHFACULTY@CRAFTONHILLS.EDU

EDUCATION PLANNING TOOL: CONTACT KRISTINA HEILGEIST AT KHEILGEIST@SBCCD.CC.CA.US