

# Spring 2024 Crafton Hills College Graduating Student Exit Survey

Each spring, Crafton Hills College surveys its graduating students to gather valuable feedback. The survey includes questions about their overall experience, future alumni events, comments/suggestions, as well as advice for new CHC students. For Spring 2024, we received a total of 204 valid responses. It's important to highlight that the survey is voluntary, both in terms of participation and responses to individual questions.

**Please rate your level of agreement with the following statements about your experience at Crafton:**

Question	Strongly Agree		Agree		Disagree		Strongly Disagree		Total
	%	#	%	#	%	#	%	#	
If I were to start my educational journey again, Crafton Hills College would still be my first choice.	78.8	160	19.7	40	1.0	2	0.5	1	203
My overall experience as a student at Crafton Hills College was positive.	78.3	159	21.2	43	0.5	1	0.0	0	203

<b>Please explain why you disagreed with one or more of the statements above. (n=2)</b>
CHC did not have all the classes I needed to transfer to the UC system as a cognitive science major. In addition, some of the classes I took (like statistics) was not articulated with UCLA.
The fasfa department could be a lot nicer. They were unpleasant to work with. Availability on online classes was rough but overall I'm glad I was able to be a crafton hills college student.

**What would be your primary reason(s) for attending future CHC alumni event(s)? (Select all that apply)**

<b>Answer</b>	<b>%</b>	<b>#</b>
To grow professionally	51.0	104
To stay connected with CHC	47.8	97
To explore ways to give back to CHC	38.2	78
To network with fellow alumni	37.7	77
To see faculty	32.4	66
Not interested in attending future events	11.8	24

**Highlighted below are a few insightful comments that capture students' experiences and suggestions.**

**Student Experience**

- **Campus:** "The campus is very clean, feels fresh and new!"
- **College Resources:** "The resources for students are incredible. I am actually sad that my journey here is over; it was an amazing experience."
- **Educational Experience:** " I am so happy that I made the choice to come to Crafton Hills. I waited 30 years to come back to college. Loved the staff and all the new friends I made along the way."
- **Personal Growth:** "I really loved this college and it really helped me grow. I thank everyone that mentored me, especially the professors. Amazing people all around."
- **Student Services:** "Being hard of hearing disabled student, I came so far along and had Crafton support to help me succeed! It had been great experience for me."
- **Staff and Professors:** "The friendly supportive staff and passionate professors have been a reason my time here has been memorable."
- **Overall Experience:** "I am actually sad that my journey here is over, it was an amazing experience. If I ever decide to switch career paths, I will definitely look to Crafton to provide me the education I need."

**Student Suggestions**

- **Classrooms:** "The south-facing micro/chem labs. That hallway is brutal with the sun beating down on students, especially right before practical's and exams."
- **Course Offerings:** "Increase course offerings for newer majors"
- **Graduation Process:** "Have a back-up form for graduating applications."
- **Parking:** "More parking for students"

<b>Your thoughts and feedback about your Crafton experience are vital to us; please share any comments or suggestions you may have. (n=112)</b>
A good school with friendly staff and professors. It's a place where you can start to excel at your education and make new friends along the way.
A real life changing journey that opened my eyes to the different possibilities my life can go in
A way to better broadcast events and workshops
Amazing facility. Best tutors. Amazing school
Amazing school, make you feel part of them
Amazing school.
An amazing school and I'm glad I chose it to begin my educational path in college! There's so many resources to help students and staff is just amazing!
As a whole it was a good experience with lots of good classes with flexibility.
Being hard of hearing disabled student, I came so far along and had crafton support to help me succeed! It had been great experience for me.
Being hard of hearing student without being in DHH program regardless crafton hills gave me support and the help I really needed and I won't forget that!
Community was my favorite part about Crafton and I am grateful for the friends I made during my time here.
Crafton has been a great school to get my degree at. All of my professors have been amazing and I have really enjoyed my time here.
Crafton Hills has made the first step into higher education a memorable one. The friendly supportive staff and passionate professors has been a reason my time here has been memorable. I've made many friends and

memories during my time. Resources have been great, continuous advertising for resources and information is super valuable!
Crafton is a great college. I have taken several courses there over the years and would attend again needed.
Crafton was amazing. I would definitely choose Crafton again.
Don't have any specific suggestions, I enjoyed my time at Crafton
Everything here was amazing! Teachers, faculty, and students were all friendly and helpful! I would highly recommend coming here for first-time college experience! So happy to have attended here!
Excellent
Excellent staff and environment
Good
Great campus Selection of classes for some subjects is limited, for example foreign languages Faculty is great, instructors are high quality
Great college
Great school (2)
Great school and professors. Made the academic journey easy.
Great school with high quality instructors.
Great staff !! Great opportunities for students .
Great staff, great counselors and excellent school! Thank you for all your support
Great teachers! easy to get along with!
Have a back up Form For graduating applications
Have a good stuff
I am so happy that I made the choice to come to Crafton Hills. I waited 30 years to come back to college. Loved the staff and all the new friends I made along the way.
I enjoy the fun events with free food every week
I enjoyed my time at Crafton, I wish I utilized more of the programs and amenities the campus offered.
I enjoyed my time here.
i have enjoyed my time here
I have heard many students have issues with counseling, but aside from that I've experienced and heard many great things about Crafton! I have personally had an incredible experience with my professors and I attribute a large portion of my education to them!
I love all of the staff here and am going to miss them dearly. The resources at Crafton helped me immensely through the college process and helped me graduate.
I love Crafton Hills College.
I love the flexibility of Crafton Hill, the amazing professors, the opportunities to be a fellow, and the convenience of online classes.
I love this campus. It helps me to get started.
I LOVE YOU CRAFTON
I loved every second of it. There are so many things to do and everybody was accepting. Sports were vital in my journey at Crafton and recommended to everyone.
I loved going crafton and starting my college experience
I loved how beautiful the campus was and how great the professors were
I loved it here
I loved it!
I loved my entire time at CHC. From the faculty to the campus, it was an amazing experience.
I loved my history classes with [name] made history fun and worth learning.
I loved my time at Crafton! I would do it all over again if I could. If I choose to attend school again, Crafton will be my first choice!
I loved the campus and the views were amazing!! Best campus
I loved the vibes and the the professors
I really enjoyed my experience at Crafton. Crafton was my 2nd community college and I enjoyed it far more than my previous one. The counselors, teachers, and community have unmatched kindness and dedication to their students/peers wellbeing. It was clear from the start what was required of my degree, and how to transfer

schools. My teachers would accommodate anything I needed. The resources for students is incredible. I am actually sad that my journey here is over, it was an amazing experience. If I ever decide to switch career paths, I will definitely look to Crafton to provide me the education I need.
I really loved this college and it really help me grow. I thank everyone that mentored me especially the professors. Amazing people all around.
I spent 15 years at CHC off and on and was able to see the campus grow significantly. I enjoyed my time at CHC.
I think the professors are all amazing in their own way, and I enjoyed pretty much all of my classes.
I thoroughly enjoyed my experience at Crafton!!!
I thought this was a great school excellent experience and love the scenery
I took me a while but I loved my experience here! I don't have anything to add, thank you everybody!!
I was going for a graphic design associate. I loved the classes and they were very insightful, I learned alot of techniques in Adobe programs. Although I wish I couldve learned more about what graphic design jobs require generally like more printing techniques or more design techniques.
I will miss the teachers and the community was a great experience
I wish the government could pay the teachers more so teachers can be more creative and want to teach classes to their fullest
I'm glad that I've able to find my own passion through this and will be doing more
I'm really thankful to have gone to Crafton Hills College because I felt really cared for. They truly prioritized my successful future.
I'm totally pleased with this college. I'd recommend it to other people.
Improve class scheduling. I would have completed my schooling significantly faster if I wasn't limited to two or three classes a semester because all of the major required courses I had to take were all on the same day.
Increase course offerings for newer majors, encourage course curriculum to articulate with all UC schools, and maintain an aequate number of in-person classes
It has improved immensely and received so much support from EOPS program and other resources the campus offers monthly!
It was amazing
It was good
It was great even through COVID
It was soo great
It's a very friendly campus I would recommend to anyone.
It's been rad
Just everything was great
Love all the events with free food
Love it all (2)
Love the school, couldn't be better
Loved going to this school!
Loved my time here
Loved this school was the best
More certifications for Fire.
More encouragement to seek help from counselors as they helped me a ton during my time here.
More vegetarian options when holding events for students. More parking for students, teachers should have their own lot in the back not right in front. Actually listening to students who have complaints and concerns about teachers. More shaded areas for students to sit outside. Do something about the students melting in the south facing micro/chem labs. That hallway is brutal with the sun beating down on students, especially right before practical's and exams.
My Crafton hills experience was excellent; I'm very happy and pleased with this college.
My education journey at Crafton is something I'm extremely proud of! The faculty and education is unmatched even in the university I have transferred to. I will cherish the bonds and memories I made here for the rest of my life, and also my five associates', hahaha!
My educational experience at Crafton was fantastic, and if starting over again I would pick Crafton every time. The only struggle I had at my time at Crafton was socially, as I found it hard to make friends and connect with my

fellow peers. That is the only issue I had during my enrollment at Crafton Hills, and honestly I cannot believe my time here is already at an end, and saying goodbye is bittersweet. Thank you for everything!
Near the end of my time at CHC, I found the right support through newer staff. I found that CHC advancements have only gotten better for the students.
Overall my experience was positive, except for a few things. [name] from Chemistry made that positivity vanish. [name] was beyond rude and demanding. [name] spoke to me in a demeaning way and when I went to her office hours, she made me feel absolutely incompetent instead of helping me with the chemistry problem I was having. She made an unrealistic lab final where we had 1 min to solve a word problem where it consisted of 3 paragraphs of reading and mathematical calculations...all to be solved in under 1 min. (it also consisted of Organic Chemistry questions which we did not know since this class was chem 150) In addition to that unfair situation, it was very difficult to get in touch with a counselor. I had to speak to many different ones which led to many miscommunications in my ed plan. One of the people I spoke with was [name] Who was extremely rude and condescending when she was asked to help me navigate what other classes I needed in order to get a degree from Crafton. She got upset at me for "not taking the full Chem series here at Crafton" since I had to take Chem 151 at SBVC due to my work schedule. I had already confirmed with Loma Linda University and they personally told me it was ok to do so, however [name] kept insisting that I needed to have taken both classes at Crafton. She was rude. Very rude. With that being said, I had the pleasure of having wonderful professors throughout my studies here at Crafton and my overall experience was wonderful. I am very proud that I was able to graduate and earn my degrees with much hard work and dedication. I do recommend Crafton and it is still my first choice.
Professors are always willing to help as well as all staff!!!
Professors/instructors need to remember they are there to teach those who are seeking knowledge not just collecting a paycheck. Students shouldn't have to struggle if professors/instructors remember their "why" they became educators and use the passion they once had to connect the subject with the student. And not everything needs to be about social justice, political ideology, or climate control.
Support is amazing and the professors go above and beyond to help you succeed!!
Thank you crafton for a great experience
Thank you for everything:)
Thank you to all the staff, counseling, and fire technology staff that helped me reach my goal. Amazing college
The campus is so beautiful & nurturing. most teachers i've had have been completely patient & positive
The campus is very clean, feels fresh and new, and the counselors are awesome!
The faculty and staff are amazing. The school truly cares for its students and I think if Crafton keeps focusing on education over profits it could be the best school in all of California. The recourses are amazing. The tutors are the best in the inland empire. The tutors are worth more than anything.
The faculty in the Math department are outstanding!
The graduation process was very difficult and it was only because of [name] and her extra work that I was able to graduate. Very frustrating process overall.
The online courses offered were invaluable as a stay at home mother of young children.
The paramedic program is top notch!
The professors, honors, and transfer center were extremely impactful to my stay here at crafton
The staff and students were all very respectful and friendly. I truly enjoyed this aspect about Crafton Hills. This is very unique according to my experiences at other universities recently.
The teachers are lovely, the campus and amenities are super amazing, and everybody is kind and accepting!!
The transfer department was very helpful in helping me with career resources, and the overall transfer process.
The tutoring center was great
This is a great school. I love the honors program because it allowed me to do more research opportunities.
This was my second home. Beautiful people and campus.
Very helpful staff
We love it
Wonderful

**Highlighted below are a few comments offering advice for new incoming students.**

- **Be Determined:** "It is not about IQ, it is about determination. Determination will get you through any hurdle you have to face as a student."
- **Be Persistent:** "Always try your best even in the face of adversity. Don't give up even when you most want to. If it is hard, it is worth it at the end."
- **Explore and Engage:** "Ask questions and explore the campus! There's so many places to get help!"
- **Get Involved in Activities:** "Explore ways to get involved in clubs and student government. It makes the whole experience more interesting and fun!"
- **Plan Ahead:** "Make an education plan with a counselor as soon as possible and stay committed to your plan."
- **Seek Help:** "Don't be afraid to seek tutoring help or shy from using services the campus offers!"
- **Stay Organized:** "My advice would be to stay organized, manage your time, seek help, get involved, take care of yourself, stay curious, network, stay positive, and enjoy the journey."

<b>Lastly, what advice would you offer to new students? (n=134)</b>
Always attend lecture when possible, it helps you remember info for quizzes
Always try your best
Always try your best even on the face of adversity. Don't give up even when you most want to. If is hard, is worth it at the end.
ask for help !
Ask for help when you need it. Take advantage of what Crafton offers.
Ask questions and explore the campus!! There's so many places to get help!! :D
be adventurous and outgoing, especially if you're undecided on what you want to do.
Be all you can be and explore what you want, Crafton Hills can help you.
Be brace and get connected it's great here
Be involved in the Crafton community
Be nice to others.
Be open to new experiences!
Be open-minded and up to date on study habits
Be realistic about your course load and schedule, make use of counseling.
Be successful , work for what you want to accomplish even if it's for friends and family they'll see your worth
Be willing to ask questions about everything even if the teacher doesnt go over it
Be yourself and don't give up
Become a planner and get involved and meet new people.
Check in with your Advisors but prioritize getting an accurate and up-to-date copy of the GEN-ED Sheet for the CSU, UC, or other campus you intend to apply to to make sure the classes you take are accurate and to help with future planning. Don't be afraid to ask questions and do your best to make friends, even just one is a major, positive game changer
Choose a good counselor. And research classes diligently.
Choose a STEM major and give it your best.
Come to Crafton!! It's worth it
Complete general education early on. Don't wait until 30 years after you started like I did.
Crafton Hills is a super fantastic college to attend.
Definitely start at a community college if you don't know where to start
Do not procrastinate!
Do not procrastinate, meet with your counselors
Do not slack off!!!
Do you best, and enjoy yourself!

Doesn't matter how long it takes you to finish life happens just keep going it's not a race
Don't be afraid to get involved with school clubs and events
Don't be afraid to seek tutoring help or shy from using services the campus offers
Don't be too hard on yourself and do what you love to do if you're willing to make something out of it
Don't give up ! There's always help on campus
Don't procrastinate like I did.
Don't procrastinate, ask questions , ask for help many services available.
Don't stress, everything will be ok through time.
Don't be afraid to ask questions and seek assistance from the many resources offered by the school. Don't think you have to attend school in a traditional manner. If it takes you a little longer because of work and family obligations, just keep chipping away one class at a time.
Don't be shy to ask any questions or to ask for help. The staff at Crafton are very friendly and are more than happy to assist you in whatever you need to succeed.
Don't procrastinate.
Enjoy and listen to your instructors advice
Enjoy and utilize everything the school has to offer. The school is beautiful and filled with tons of resources to provide you with the best chance of academic success.
Enjoy your time at Crafton and get involved!
Enjoy your time here, this college is like no other college experience out there. Cherish it and it won't lead you astray!
Enjoy your time it goes fast
Enrollment
Everyone says it, but it's so true. Start with the hard stuff. Knock out your maths, English, science, etc. It's hard during the moments, but the future will be brighter.
Explore campus and make friends!!!
Explore the campus and not just the classrooms or buildings you have!
Explore ways to get involved in clubs and student government. It makes the whole experience more interesting and fun!
Get as many degrees as you can. Afterall if it takes you more than 3 years to get a degree might as well stack it up. Also look for all the opportunities here to beef up that resume. Leave with a resume that is robust and mature.
Get involved and set a plan right away !
Get involved! Join clubs or do theater or go to social events. Enjoy your time because it flies by.
Go at your own pace, and talk to your professors because they will accommodate for you and try your best.
Go seek all the great programs that are offered !!
Go to as many events and workshops as possible. There are many resources, take advantage of them!
Go to eops for help
Good service
Have an open mind and meet many people. The more people you meet the better.
Have fun
Have fun and remained grounded. Trust in yourself and your work when no one else will. You and education are the only thing that matters.
I stayed as a online student. I had to work it was easier online. But I highly regret not taking any in person classes. But always use your material to help yourself.
I would advise them to use all the resources you can, speak with faculty to learn what options you have, and definitely speak with your professors! All my professors have been open and friendly!!
If you ever feel like things are going rough. Don't give up. Don't call it quits. Just keep on trying and studying and only then you will realize what you are truly capable of.
It is not about IQ, it is about determination. Everything there is to learn is doable when you begin to break it down into smaller bits. The one thing that will get you the degrees you desire and that career you want is determination. Do not confuse determination with motivation. Motivation is based on feelings whereas determination doesn't care about feelings. Determination will get you through those late night study sessions, get

you through the days you feel unmotivated, will get you through any hurdle you have to face as a student. Motivation will stop; Determination doesn't.
JOIN EOP&S!!!! Take advantage of all the events and programs that you're eligible for!! Join clubs!! Talk to people!! And do not take geology with Hughes for the love of God!!!
JOIN EOPS!!!!
Just keep going and don't give up. I went through the COVID pandemic and it was hard but so worth it!
Just keep going! The time is going to pass by anyways so you might as well get your degree!
Just stay on task with homework
Just stick through it
Just try to participate in Activities
Keep at it at your own pace and strive for success
Keep going! Never give up!
Keep grinding stay motivated and life gets better
Keep it pushin
Keep on your education plan
Keep up with your work, and ask for help when you need it
Keep with it
Learn how to be your own counselor. On top of meeting with your counselor, take initiative to figure out your game plan and what your goals are.
Make an education plan with a counselor as soon as possible and stay committed to your plan.
Make friends, and enjoy the experience.
Make sure to check everything twice because the school system will surprise you with a list of things you need to do to succeed that not everyone will tell you about. Ask for advice and check with multiple people if your path is correct and accurate, as not everyone at the college can help you with your answers. Mentally, be ready to do everything yourself and don't wait for others to get your requirements done.
Make sure to join clubs and do research
Make the most of your time and don't be afraid to make a leap of faith.
My advice would be don't work too hard but chase what you want , things will be better and easier!
My advice would be to stay organized, manage your time, seek help, get involved, take care of yourself, stay curious, network, stay positive, and enjoy the journey.
Never give up and get as many degrees as possible
Never give up and if you have any problem, ask your teacher/ professor for advice and keep asking until you understand the issue.
Never give up!!!
Never give up, while things may get tough it's never impossible!
Never quit
Nothing is impossible
Nothing just connect and be present
Pay attention to your due dates and just follow directions
Push through
See counseling every semester just to check in.
Seek and apply to every opportunity that intrigues you. This does not mean overload yourself with extracurricular, but it opens doors to new experiences.
Some advice I would offer is to take advantage of every resource you can while at Crafton Hills, use the pool, go to the gym, and join as many clubs as you desire. Making friends might be hard, but the faculty are beyond kind and they truly care about you and are there to help. If you are interested in a class but it does not fit your major, take it anyway, as you might discover a new interest.
Stay focused and put in the effort to get involved!
Stay focused on the goal
Stay focused, keep going don't stop, you got this
Stay motivated and join clubs to meet new people !!!
Stay on track, don't procrastinate, if possible look for ways to be involved outside of classes.



Stick with it, jobs you hate are temporary education in a field you love is forever
Study hard and stay focused
Study like your literal future depends on it. Attend all the events for free food and stuff. Utilize all the resources available.
Take a break and have fun even though we are here for school we still need to take sometime to relax.
Take advantage of the resources that craft and provides!
Take advantage of the services Crafton has to offer. The Career Center helped me strengthen my resume and obtain a job that I enjoy.
Take advantage of your resources
Take advantage!
Take all general requirements even if you don't know what you want to do!
Take more online courses so you'll have more time to attend fun events
Take time to explore things.
Take your education seriously!! Life is what you make it and only you hold the power to set your future in stone. Don't let others discourage you and stay true to yourself!
Take your time, be kind to yourself and enjoy all that education has to offer!!
Take your time, be patient, talk to staff when you need help or guidance.
Talk to a counselor and align yourself with a goal, it will make the experience much more meaningful.
Talk to your counselor!! If you need help, take advantage of the resources CHC offers.
To enjoy every moment of it
To get involved (2)
To not think of going to Crafton Hills College as a less than desirable destination to begin your educational journey. At CHC you are getting high quality education and facilities that rival many 4 year institutions.
Trust the process and be connected
Try your best even though it sucks
Tutoring center is so helpful than people realize, especially for difficult classes
Use every resource available to you....even if you think you don't "need" it!!!!
Use every resource that you have available to you!!!
Use the tutoring center event if you think you don't need to
Visit and talk with the counseling department often and have an Ed plan so that you don't waste time. Apply for financial aid even if you don't think you will need it or qualify for it Thank every teacher you have
Work hard and do your assignments! It's so worth it.
Work hard, but it's also okay to take your time. No shame in taking 3 years rather than 2!
You can do it! Don't let your mind tell you otherwise!
You got this