

Spring 2024 Embedded Tutoring Experience Survey Results

The Crafton Hills College Tutoring Center conducts an annual survey to gather student feedback on embedded tutoring. This assessment evaluates class modes, tutor impact on enrollment and grades, and the overall satisfaction with the tutors and the center. In Spring 2024, 185 valid responses were received. It's important to note that participation in the survey, as well as responses to individual questions, is voluntary.

What was the mode of this class?	#	%
In-person	173	93.5
Online - no set meeting time (asynchronous)	7	3.8
Hybrid (mix)	3	1.6
Zoom (remote)	2	1.1
Total	185	100.0

Please rate your level of agreement with the following statements:	Great Deal		Moderate Amount		I did not finish class		None at All		Total
	#	%	#	%	#	%	#	%	
How much do you feel having a tutor in the class affected your decision to stay enrolled in the class?	107	57.8	61	33.0	1	0.5	16	8.6	185
How much do you feel having a tutor in the class improved your grade?	95	51.4	70	37.8	1	0.5	19	10.3	185

I would recommend taking courses that have an embedded tutor to other students.	#	%
Strongly Agree	137	74.1
Agree	38	20.5
Neither agree nor disagree	10	5.4
Disagree	0	0.0
Strongly disagree	0	0.0
Total	185	100.0

Highlighted below are positive insights along with suggestions for improvements.

Positive Insights:

- Students consistently praised tutors for their exceptional dedication, support, and effectiveness, indicating a desire to recognize outstanding tutors' contributions to their academic success.
- Students appreciated the convenience and effectiveness of having tutors available during class sessions.
- Students valued tutors who offered personalized assistance in taking the time to address their questions and concerns thoroughly.

Suggestions for Improvements:

- Students suggested increasing the availability of tutors, especially for challenging subjects like math.
- Students mentioned that having more tutors available would be beneficial, indicating a need for increased staffing.
- There was a consistent desire for tutors to provide step-by-step explanations and offer alternative methods for understanding course material.

Was there a particular tutor or experience that stuck out to you for any reason, or would you like to expand on any of the previous questions? (n=89)
[name] is extremely helpful and knowledgeable. He was able to clearly explain every problem and help me get a better understanding of statistics. I could not have done it without him!
[name] was very knowledgeable in class material and patient when instructing students.
As a girl, I felt my embedded tutor was too intimidating to ask for help. As it is, I am a nervous and shy person, so maybe having a male and female tutor would be better!
[name] is an excellent tutor. He has helped me so much.
[name] is extremely intelligent & attentive, his SI sessions have been a great deal of help. Extremely knowledgeable and helpful & most importantly friendly personality
[name] was amazing. Patient and he made sure that we actually learned and how we get the answers. I appreciated that
[name], very good. Give him a raise.
[name] was super great. He did a good job. It takes a day or two to get used to his methods but then he is very effective.
[name] was very funny and I enjoyed his SI sessions learning new things. I always appreciate when he helps me out and when I have questions, he explains clearly.
Depending on the subject, such as math which may be challenging. Having a tutor helped a lot, even more than one tutor would be even better!
[name] is very patient when it comes to explaining certain topics and even provides different methods you can use that may be easier depending on the individual, overall great tutor and person!
[name] has been an amazing tutor all semester and there's no way I could've gotten this far without him.
[name] is a really good tutor, he is very engaging in class with students that may need some extra help.
[name] was great! He explained things very clearly unfortunately I tore my meniscus and didn't get to finish the class hopefully he will be in my course next semester
Everyone was awesome!
[name] is an amazing tutor, however she was rarely utilized during class.
Having a tutor in class helps when you need help but don't want to slow down the rest of the class.
Having a tutor in the class as well as the teacher means more students can have their questions answered faster and having another perspective is very nice
He really just helps during the class and explains stuff to the students that are falling behind

He was very nice and helpful.
He wasn't afraid to help others. If you didn't understand, he would show you step by step. Some tutors will make you feel dumb, but he didn't. He said no dumb question is a stupid question.
Homies chill
Honestly the tutor was always there to help with any questions that I had and always made sure that she had the correct answer when helping. She was a great help.
I always feel bad that I'm taking time away from other students especially when I just have a quick question, but having an embedded tutoring really helped when I just wanted to clarify quickly.
I am very proud of the Math tutors of 102, They have brought out a lot of positivity and making sure we understand what to do
I am writing to commend [name] for his exemplary dedication and invaluable support as a tutor. His presence in our class was not only beneficial but imperative for our academic success, particularly due to the unfortunate and frequent absences of our professor. Throughout the course, [name] demonstrated an exceptional understanding of the subject matter. His ability to convey complex concepts in an understandable and engaging manner significantly enhanced our learning experience. It was not uncommon for [name] to step in and correct the professor during lectures, ensuring that we received accurate information and a thorough understanding of the topics covered. Moreover, [name]'s commitment extended beyond the classroom. He spent countless hours in the tutoring center, offering his expertise and guidance to any student in need. His patience, approachability, and willingness to assist were instrumental in helping many of us grasp difficult concepts and improve our academic performance. Given the professor's frequent absences, many students found themselves struggling to keep up with the course material. [name]'s dedication to tutoring was a beacon of support during these times. His efforts were crucial in bridging the gap created by the professor's absences, allowing us to stay on track and ultimately succeed in the course. Thanks to [name]'s tireless dedication and exceptional tutoring skills, many students, including myself, were able to pass the course with confidence. His impact on our academic journey cannot be overstated, and I firmly believe that without his presence, our success would not have been possible. I highly recommend recognizing [name] for his outstanding contributions and dedication to student success. He embodies the qualities of an exceptional tutor and has made a significant positive impact on our educational experience. Thank you for your attention to this matter.
I did not do tutoring too often so it didn't necessarily impact my grade, But, Our Tutor was always readily available and extremely helpful! Made lots of sense too. Whenever I did ask for help, He made things make sense and was good with clarifying.
I did not go into tutoring, but also I found this course to be hard, also on my part for not going.
I did not utilize a tutor because I work full time and barely had time to study and finish my assignments, if I had the time I most certainly would have contacted a tutor as I felt I needed it on more than one occasion.
I felt comfortable having someone that I can ask questions in class , she gave us good feed back
I found having a in class tutor to be very useful.
I liked the fact that I had a tutor available to me that was familiar with the course I am taking. That helped me feel less stress to try to explain what my professor needs from an assignment. It also helped remind me that services were available because I would see the embedded tutor comment on our discussions.
I love [name]. She has been so helpful in every part of the class. I really appreciate all the hard work and patience she put into this course for the students. She's probably my favorite tutor here at Crafton!
I never really used the tutor outside of class hours. But I always asked him questions and without hesitation he answered them with detailed explanations. I always walked away understanding the material. His name was [name]
I only attended one session and [name] was very knowledgeable and helpful.
I really appreciated how in touch the tutor was with the class offering when she is available and taking the time to tell us when and where to meet her outside of class.
I thought our in class tutor stood out because she would go around in class and outside of class to help us out
I'm in trig and without the help of my tutor [name] it would be impossible for me to understand and try to do the stuff the professor has us do ,for me is impossible

[name] is the best tutor. He sat in my trig class and help tremendously when we got a substitute teacher for the rest of the semester
[name] Thoroughly explains the topics
[name] helped a lot I would not have gotten this far without him.
[name] Was my embedded for my math-103 and he really made things easy and he made me more comfortable going to the tutoring center to ask for assistance, He was always very willing to help you if you needed.
[name], He was always available and eager to help.
[name], should have been extracting I learned more from him than the actual teacher
[name] was the best tutor ever he taught me more than the teacher lol 10/10 hope he is making enough money fr
It has been great having [name] in my Math 102 class. Paired with a great teacher, [name], I was able to fully understand everything being taught. Some sections took longer, but [name] was always there whenever a question arose while the lesson was moving on for the rest of the class. Even questions about how to use my computer. I did not make it to the tutoring center because I have a busy life outside of school, it was amazing having [name] in class to help.
It was nice to have another person helping us on in class assignments when the professor was helping others
[name] Very patient and listen's to the students! He is very much appreciated with his talent!
[name] was vert helpful would recommend
[name] was very nice but I personally didnt need alot of tutor help
[name] goes the extra step helping us even when we are at home through zoom meetings and scheduling appointments not just in class.
[name] is a very good tutor. She is very patient and kind and determined to help students without judgement and is always happy to help.
Loveee [name] he helped me understand the teacher and the material better :)
My in class tutor always helps clarify any questions I have during class and overall helps me feel like I have resources when I am confused.
My tutor for math 110 was amazing her name is [name] and I felt like she really helped me with the problems that I was struggling on. She didn't rush me into knowing or understanding the topics, she really took her time to help me figure out the topics that I was having trouble in.
My tutor [name] would show up when days the instructor was not here for extra help
My tutor [name] was a huge help and even met with me to show me how to use different formulas and devices. She was an incredible help in this math class.
[name] is amazing and has been a great help! Thank you so much [name]!
[name] was a great tutor. He helped so much throughout the semester !! Having a tutor in class made is easy for everyone to get one on one help.
No not at all [name] didn't know what she was doing and didn't know two to instruct. The tutor she chose although a nice person was not present most the time and even when she was wasn't organized.
No, I was not able to attend tutoring as the hours did not fit my schedule
Not all that helpful...
Not really. [name] was really nice about helping out with anything I needed.
Our tutor [name]was great, it was nice having an extra person to turn to, I really appreciate her
She was in class on days that the professor could not make it to try and help students who still needed help.
[name] was very helpful and patient. He was always willing to help, even if I was struggling silently. I think having an embedded tutor is great for the students and helps the professors as well.
Such a great tutor

[name] is a great tutor, she has helped me tremendously my first semester back in college! I am so grateful to have her embedded in my class. I will continue to go see [name] in the tutoring center for semesters to come.
[name] was so amazing and patience helping me when I needed help.
[name] is incredibly patient and good at teaching that there is not one experience that sticks out. She made the semester so much more educational and this class was more than worth it. Having a peer tutor in the class is fantastic when there are multiple people who require help.
Thank you [name] math 102 night class on Mon, Tues, and wed appreciates you !!!!!
That we have tutoring available during good hours
The teacher can only be in so many places at once. However, with a tutor I never felt left out and had someone available when needed. Not only that when the teaching happens our tutor often offered new perspectives on how to approach things.
The time and dedication that the tutor had to the class was something that stood out to me. It helped me gain confidence in the subject and taught me to not be afraid to ask questions.
The tutor explained problems that I had when the teacher was busy, it was helpful.
The tutor that professor [name] had was AMAZING and super helpful
There was many chances to see the tutor both inside and outside of class. She is there for every class and has hours outside of class once or twice a week.
There was not a specific experience that stuck out but the tutor was very helpful.
There was not a specific experience that stuck out. Our tutor for our class very helpful though.
They offered help all the time.
They were nice to have around during class, very reassuring.
This was the first time I had an embedded peer tutor, but I found that having a peer tutor didn't always help as they didn't have the experience that a longer/older tutor would have.
Though I did not use the tutor myself for this course, I have used tutors before in other courses. I believe it is a great source for struggling students in order to better understand the content being covered.
Tutor was very helpful and always offered services. Would definitely recommend a tutor in most classes.
Very friendly. Math is intimidating and have a tutor who makes you feel comfortable and confident is essential. Thank you to [name]. Math 102-60
Wouldn't have been able to pass 1st big test without [name] help she's the best
Yes, I don't remember his name but he was amazing! He reviewed each question step by step with me. It was very helpful!
Yes, I had [name] for my Math 102 class and he thoroughly explained how there is tutoring available outside of class and if you wanted to meet him 1:1 in the tutoring center, he would tell you when he was available. Besides that, he did well on reaching out to students who need help and would use the wipe-board to help assist a student. He has helped me before and he is patient. I think it deserves recognition.
[name] was our tutor for Trigonometry. He's very good, patient, and explains the problems well