

**Block 1****SAO/SLO Submission Form**

Welcome to the submission platform, tailored for SAO and SLO submission for Administrative Services, Student Services, and selected Instructional areas.

**Deadline Information:** Annually, December 15th is the deadline for assessing and closing the loop on SAOs/SLOs for the previous academic year. To review the form questions along with valuable tips for completion, [access the help sheet through this link.](#)

For all other questions, please contact Ruby Zuniga at [rzuniga@craftonhills.edu](mailto:rzuniga@craftonhills.edu).

**Please enter your CHC email below:** *(a copy will be sent upon your submission)*

**Please select your division below:**

- Administrative Service Area
- Instructional Areas
- Student Service Area

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**Please select your Instructional Area below:**

**Please select your Student Service Area below:**

**Academic Year for Assessment**

Note: The decision to assess by academic year or semester is at the discretion of each area.

**Assessment Term for the selected Academic Year:**

- Fall
- Spring
- Both Terms

Please select the type of outcome:

**SAO/SLO #** (A minimum of two SAO/SLO are required per academic year)

**Outcomes Statement:**

- *Service Area Outcome (SAO): A statement about what a student or employee will experience and/or receive after accessing a campus service.*
- *Student Learning Outcome (SLO): A statement that defines what students' will know, be able to do, or be able to demonstrate upon the completion of a course or program.*

**How are you measuring this SAO/SLO?**

Some examples of measurement can be in the form of a point of service survey, pre/post survey or knowledge assessments.

**What is your target for this semester?**

A target is a measurable milestone set for what students should learn or achieve by the end of a class or service.

- SAO example: After utilizing the tutoring center, 80% of students will report satisfaction or high satisfaction with the support they received.
- SLO example: Upon successful completion of LIBR-100, 80% of students will be able to locate, evaluate, and use information appropriately.

**Target Met?**

▼

**Discuss Findings Here:**

Suggested Guidelines

- *Highlight primary findings and notable trends.*
- *Contrast current data with previous periods.*
- *Evaluate results against set targets.*
- *Emphasize the importance and commitment to improvements.*

**Proposed Actions Based on Findings**

After analyzing the findings, identify areas of strength and opportunity, then tailor actionable recommendations to enhance successes and address challenges.

**Enter the PPR program objective(s) that aligns with this SAO/SLO?**

If none align, please revise a current PPR objective or create a new objective to reflect this work.

*(Note: To review your current PPR objectives, [click here](#) to view your latest PPR plan)*

**Strategic Directions Alignment:**

[\(Click here for more information\)](#)

▼

**Institutional Learning Outcomes Alignment:**

[\(Click here for more information\)](#)

**Do you have disaggregated data by ethnicity? (e.g., streamlining efforts)**

Yes

No

**2022-2023 Key College Statistics:**

- 4.8% of students in 2022-2023 identified as African American
- 52.4% of students in 2022-2023 identified as Hispanic
- 21.6% of students in 2022-2023 were identified as economically disadvantaged

***To what extent is the SAO reaching African American, Hispanic, and economically disadvantaged students?***

**What can you do differently to better reach these populations of students?**

Given your "No" response, please elaborate on what plans you have for disaggregating data in the future.

**Personal Notes (Optional)**

**Do you have more outcomes to enter?**

- Yes
- No

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**Was the target Met?**

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